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# Healthcare

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Students of Charles University can find the necessary medical care via various means. Besides the faculty facilities and other recommended providers (see below), the university partnered with AGEL – the biggest healthcare provider in Central Europe. At AGEL, CU students do not pay any extra fees for being treated in English language. In case a third-party consultation with an outside specialist is required, students will be typically referred to a specialist who can also communicate in English. In rare cases when such option is not available, it is recommended to be accompanied by a Czech-speaking family member, a local friend or Buddy.

## Healthcare in Czechia

The public healthcare in the Czech Republic has outstanding quality, great availability, and practically no additional costs other than the compulsory EU-wide insurance fee. Having such insurance, you are able to get outpatient care and regular check-ups with both general practitioners and, if necessary, medical specialists (with a referral from the GP). Help in emergency situations is available to everybody at all times.

Non-prescription drugs are sold only in pharmacies. These may be recognised by the prominent green cross-displayed over the shop-front. If you are not able to get to the pharmacy for any reason, you can use one of the delivery services such as Rohlik.cz.

**Students from EU + EEA/EFTA** have access to urgent, state-provided healthcare during their stay in the Czech Republic. In order to receive the appropriate medical treatment, **all you need is a blue EHIC card, which you must register with a Czech health insurance company**.

**Foreigners with visa requirements are obliged to get health insurance covering comprehensive healthcare with a registered insurance provider, for long-term stays exceeding 90 days.** This insurance is valid in all member states of the Schengen area. For shorter stays, regular travel insurance pre-arranged in your home country will suffice.

Charles University offers to its international students the option to choose from two tailored products to ease the insurance process and provide high-quality, reliable health care coverage through the partners. All that with a student discount and extra benefits. Find out more about this offer here.

*NOTE: Medical travel insurance is not required from citizens of the member states of the International Treaty on Cooperation in the Area of Health and Social Security. The same exception applies to participants of the Erasmus Mundus programme, Fulbright scholarship programme, European Voluntary Service of the EC Youth in Action programme, as well as holders of the GHIC card issued by the United Kingdom.*

## General Practitioner at AGEL

### Appointments and registration

#### Prague contact

Appointments can be made by phone at +420 221 087 111, by e-mail at [recepce@pol.agel.cz](mailto:recepce@pol.agel.cz), or in person at the reception of the clinic during the opening hours (MON-FRI 9:00-15:00).

#### Pilsen contact

Appointments can be made by phone at +420 331 155 200, or in person at the reception of the clinic, during the opening hours (MON-FRI 9:00-15:00).

Beside Czech citizens, actual **registration with a GP** is limited only to international employees whose health insurance is covered by their employer. Still, **non-registered international students can also make appointments** but the capacity is limited. After the registration/making an appointment, you can also request the following documents and certificates:

- Assessment of medical fitness to drive motor vehicles
- Assessment of medical fitness for sport
- Assessment of medical fitness for work (temporary jobs)
- Assessment of medical fitness to work with children
- Assessment of medical fitness to undertake internships abroad
- And other required assessments or confirmations (for dormitories, labs etc.)

Patients without an appointment will be treated on weekdays between 7:30 and 9:00. After that, priority is given to those with an appointment. Treatment after 9:00 cannot be guaranteed due to capacity reasons. The reception of the clinic

has an overview of the current capacity and regulates it. If a patient cannot be treated, another health facility must be contacted.

How to get to us?

Prague

The AGEL clinic is located on 37 Italská Street, but the main entrance is from Helénská Street. You can use trolleybus No. 135, stop Na Smetance. Alternatively, you can walk from Muzeum, Náměstí Míru, I.P. Pavlova or Hlavní nádraží metro stations. Paid parking is available in the adjacent zones around the clinic.

<iframe src="https://www.google.com/maps/embed?pb=!1m18!1m12!1m3!1d2560.331424964171!2d14.437535171034625!3d50.08008142792328!2m3!1f0!2f0!3f0!3m2!1i1024!2i768!4f13.1!3m3!1m2!1s0x470b94904c8cce1%3A0xbdc6e2b30bf8440!2sPoliklinika%20AGEL%20Praha!5e0!3m2!1scs!2scz!4v1759745327532!5m2!1scs!2scz" width="600" height="450" style="border:0;" allowfullscreen="" loading="lazy" referrerpolicy="no-referrer-when-downgrade"></iframe>

Pilsen

The AGEL clinic is located on 14 Švihovská Street. You can reach us by trolleybuses 11, 13, 15, 16, 17 (stop Železniční poliklinika), bus 28 (stop Švihovská) or from the main railway station, where trams 1 and 2 run. There is both paid (on-street) and unpaid parking at the clinic.

<iframe src="https://www.google.com/maps/embed?pb=!1m18!1m12!1m3!1d2578.1383756186065!2d13.390703412401038!3d49.745840087727046!2m3!1f0!2f0!3f0!3m2!1i1024!2i768!4f13.1!3m3!1m2!1s0x470af1dd3b375395%3A0x768425319bbacb!2sPoliklinika%20AGEL%20Plze%C5%88!5e0!3m2!1scs!2scz!4v1759745410848!5m2!1scs!2scz" width="600" height="450" style="border:0;" allowfullscreen="" loading="lazy" referrerpolicy="no-referrer-when-downgrade"></iframe>

How does it work on the spot?

When you arrive at the clinic, you must always check in at the reception. The staff will ask you to present your insurance card and student card or ISIC. You will then be directed to the waiting room of the relevant GP. Patients who do not check in at the reception will not be treated.

## Stomatology at AGEL

Appointments

Appointments can be made by phone at +420 604 551 117. Non-registered international students can also make an appointment but the capacity is limited. If a patient cannot be treated, another healthcare facility will be recommended. More information is available at the [AGEL website](#).

How to get to us?

<iframe src="https://www.google.com/maps/embed?pb=!1m18!1m12!1m3!1d2560.33178961876!2d14.437545900000002!3d50.08007459999996!2m3!1f0!2f0!3f0!3m2!1i1024!2i768!4f13.1!3m3!1m2!1s0x470b956adb8c0bc1%3A0xe2dd5ef0e544d509!2sAGEL%20Stomatologick%C3%A9%20centrum!5e0!3m2!1scs!2scz!4v1759745107502!5m2!1scs!2scz" width="600" height="450" style="border:0;" allowfullscreen="" loading="lazy" referrerpolicy="no-referrer-when-downgrade"></iframe>

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## Other Options

Faculty facilities

Students of the medical and pharmaceutical faculties can also consult their faculty medical centres.

- [Second Faculty of Medicine in Prague](#)
- [Third Faculty of Medicine in Prague](#)
- [Faculty of Medicine in Pilsen](#)
- [Faculty of Medicine in Hradec Králové](#)
- [Faculty of Pharmacy in Hradec Králové](#) (MUDr. Petra Hošková)

Other recommended healthcare providers

**Note:** While scheduling an appointment, always mention you are a student of Charles University.

### Městská poliklinika Praha

- **Address:** Spálená 12, 110 00, Praha 1 - Nové Město
- **Telephone:** +420 222 924 211
- **E-mail:** sekretariat@prahamp.cz
- **Website:** [www.prahamp.cz/](http://www.prahamp.cz/)

### University Hospital in Motol

- **Address:** V Úvalu 84, 150 06, Praha 5 - Motol
- **Telephone:** +420 224 433 691, +420 224 433 681
- **E-mail:** [ops@fnmotol.cz](mailto:ops@fnmotol.cz)

- **Website:** [www.fnmotol.cz](http://www.fnmotol.cz)

#### **Young+co**

- **Address:** Vítězné nám. 829/10, Praha 6 - Bubeneč
- **Telephone:** +420 222 366 166
- **Virtual contact:** [Sestra Emmy](#)
- **Website:** [www.young.co.cz](http://www.young.co.cz)

#### **Ordinace praktického lékaře Kunratice**

- **Contact person:** MUDr. David Macharáček
- **Address:** K Libuši 57/30, Praha 4 - Kunratice
- **Telephone:** +420 244 462 016
- **Mobile:** + 420 606 041 841
- **E-mail:** [ordinace@vaslekar.eu](mailto:ordinace@vaslekar.eu)
- **Website:** [www.vaslekar.eu](http://www.vaslekar.eu)

#### **Cervenmed s.r.o.**

- **Contact person:** MUDr. Eliška Rožková
- **Address:** Nučická 28, Praha 10 - Strašnice
- **Telephone:** +420 776 757 331
- **Virtual contact:** [Sestra Emmy](#)
- **Website:** [www.mudr-rozkova-eliska.com](http://www.mudr-rozkova-eliska.com)

#### **Clinic4u s.r.o. and Medicare4u s.r.o.**

- **Address:** Na Veselí 928/15, 14000, Praha - Nusle
- **Address:** Vodičková 1935/38, 11000, Praha 1 - Nové Město
- **Telephone:** +420 241 404 242
- **E-mail:** [gp@medicare4u.cz](mailto:gp@medicare4u.cz)
- **Website:** [www.medicare4u.cz](http://www.medicare4u.cz)

#### **Ordinace Pokorná a Bezdičková s.r.o.**

- **Contact person:** MUDr. Ludmila Bezdičková
- **Address:** Vítězné náměstí 817/9, 160 00, Praha 6 - Bubeneč
- **Telephone:** +420 224 311 189
- **E-mail:** [pbordinace@gmail.com](mailto:pbordinace@gmail.com)
- **Website:** [www.ordinacepokorna.cz](http://www.ordinacepokorna.cz)

#### **Městská poliklinika Praha**

- **Address:** Spálená 12, 110 00, Praha 1 - Nové Město
- **Telephone:** +420 222 924 211
- **E-mail:** [sekretariat@prahamp.cz](mailto:sekretariat@prahamp.cz)
- **Website:** <https://www.prahamp.cz/>

## **Quick Links**

[Information about healthcare for CU international staff](#)

[Ministry of Health of the Czech Republic/Medical Insurance](#)

[Expats.cz](#)