Bearing the name of the University and its emblem (also in hologram form), Charles University (CU) student cards serve as evidence of the holder's relation to Charles University and to one of its faculties or other parts whose name is printed on the card. These chip cards, issued in several colour-differentiated types, contain personal data, a bar code, a photograph and a signature strip.

The ID cards are issued by card service centres whose location, contact information and office hours can be found here. At least one of the Prague centres is always open on workdays; the card service centres in Plzeň (Pilsen) and Hradec Králové are open at least twice a week.

For more information on using CU student cards in Prague's public transport system (PID in Czech) see Using CU student cards in Prague's public transport system.

All information on issuing and using CU student cards is provided on this webpage. If you have not found the answer you are looking for, please contact IAC Support Services.

Lost or stolen CU cards
If your CU student or staff card is lost or stolen, please follow the instructions on the link below:
Reporting a lost card

Types of student cards
Charles University students are issued with the following types of student cards:

• **CU Student Card**, for students matriculated at Charles University, including those studying in a foreign language
• **CU International Student Card**, for international students spending part of their studies at Charles University

ISIC

**Important notice for holders of CU-ISIC cards:**

ISIC validation stickers for the academic year 2012/2013 are sold by all CU card service centres. Without the validation sticker, the card holder is not entitled to ISIC-related benefits. A student card whose ISIC function has expired is automatically deleted from the national and international databases of valid ISIC cards and will not be accepted by any of the ISIC contractual partners, whether in the Czech Republic or abroad.

The vouchers issued by CU faculties, which validate the card for use in Charles University buildings and facilities, are not a substitute for ISIC stickers.

Benefits from discounts offered to ISIC card holders is subject to the rules set out at [www.isic.cz](http://www.isic.cz) and [www.isic.org](http://www.isic.org).

For more information see also ISIC cards: [FAQs](#).

UNIQA travel insurance for ISIC card holders is only valid if the ISIC function of the policyholder's CU-ISIC Student Card has not expired (the validity period is printed on the card or indicated by the ISIC validation sticker).